



**Safeguarding
Children**



Safeguarding Policy Children

‘Safeguarding Children is everyone’s responsibility’

All children and young people, wherever they are, whoever they are with, whatever they are doing, have the right to protection from neglect, physical, emotional and sexual abuse.

If you have any concerns about the safety of your child, or the conduct of a member of TAG staff and/or volunteers please contact the Designated Safeguarding Lead (DSL) via email safeguarding@tagyouthclub.org, phone 07775 378883 or in person during one of our sessions.

Owners of this document:



Giles Hobart
Chief Executive



Geraldine Burgess
Head of Operations &
Designated Safeguarding Lead

F Al Jayousi

Fleur Al Jayousi
Chair of Trustees

Date created:

1 September 2016

Version number:

5

Last review date:

17 August 2024

Reviewing arrangements: This policy will be reviewed every year to judge its effectiveness, or updated sooner in accordance with changes in legislation.

Next review date:

August 2025

POLICY BACKGROUND

TAG Youth Club for Disabled Young People aims to empower and optimise the potential of young people who have a disability between the ages of 8 and 25. This is achieved through a range of work, at both the youth centre and in the community; Youth Workers support young people through informal and experiential learning in order to gain knowledge, skills, make informal choices and to assist in their personal development.

The club provides young people with a safe, caring, well equipped environment, giving them the opportunity to participate in personal and social development activities including arts, drama, music, and physical sports.

These activities are exclusively for young people who have a disability or an additional need, known as 'users' for the purposes of this policy, who may be unable to care for themselves or unable to protect themselves from significant harm or exploitation.

This policy applies to all staff, support workers and volunteers, and the term "staff" in this document's includes all these named groups. This policy has been written using the legal and social care framework detailed in the following:

- ✓ London Child Protection Procedures (7th Edition).
- ✓ Working Together to Safeguard Children 2023.
- ✓ Children Act 1989.
- ✓ Children Act 2004.
- ✓ Children and Families Act 2014.
- ✓ The Care Act 2014.

PLEASE READ IN CONJUNCTION WITH OUR
SAFEGUARDING POLICY FOR YOUNG ADULTS

DEFINITIONS

A Child as defined by the Children's Act 1989 and 2004 is anyone who has not yet reached their 18th birthday. Children therefore means children and young people throughout.

Abuse is defined as 'a violation of an individual's human and civil right by any other person or persons.

OUR COMMITMENT

Abuse is unacceptable in all circumstances.

The best defence against abuse is the strength of values incorporated in our organisations culture, and the practical application of the mechanisms and procedures described in this document to protect children.

TAG Youth Club believes that all users are entitled to be treated with dignity, courtesy, and respect regardless of their age, race, religion, gender, sexual orientation, or ability.

Safety is embedded within good sound practice and the growing ability of users to protect themselves, make their views known and be listened to. All users should feel safe, secure, and feel able to raise any possible concerns at all times.

POLICY STATEMENT

TAG Youth Club is committed to safeguarding, protecting, and promoting the welfare of all of its users.

TAG Youth Club seeks to ensure that there is a positive environment for all people to have fun, take part and socialise in all activities and social events and works with the Kingston and Richmond Safeguarding Children's Partnership (KRSCP) to implement best practice in the safeguarding of children at risk.

TAG Youth Club recognises that users within these safeguarded groups face the risk of abuse. It is the duty of TAG Youth Club to prevent abuse and to take effective action when abuse is suspected or disclosed at an activity or social event.

TAG Youth Club also recognises that safeguarding incidents could happen anywhere and at any time and be perpetrated by a range of individuals including trustees, volunteers, service providers, partner organisations, other users and external people including family, friends, carers, and support workers.

TAG Youth Club recognises it has a duty of care, moral and legal obligations to ensure that all children involved in the activities of the youth club have protection from harm and have the opportunity to learn and experience TAG Youth Club's services in a safe and supportive environment. We believe that:

- The welfare of the child is paramount.
- All children have the right to protection from abuse.
- To create a safe environment, we will recruit both staff and volunteers safely, provide ongoing supervision and ensure references are checked and DBS checks completed where applicable.
- All suspicions and allegations of abuse must be properly investigated. Staff not adhering to policy and procedure will be subject to formal disciplinary procedures.

- Staff and volunteers will receive induction and CPD training to ensure that they are up to date and compliant within London Child Protection Procedures (7th edition).

We want to make sure that users of our services and their parents/ carers have confidence in them and know what to do, and who to contact should they have concerns. TAG Youth Club will ensure:

- Staff are carefully selected and trained in issues of protection.
- All staff are aware of the policy and procedures for the protection of children.
- All allegations and suspicions of abuse will be taken seriously and responded to swiftly and appropriately.
- Information is available to users, parents and carers and any other interested parties are given information about TAG Youth Club for Disabled Young People's procedures regarding the safety of children and vulnerable adults whilst at TAG Youth Club and how to report concerns.
- A risk assessment is completed for all venues used by TAG Youth Club and available to those delivering the sessions so that they incorporate it in their health and safety responsibility for their users.
- There is a Designated Safeguarding Lead (DSL) who is a staff member. There is also a nominated safeguarding trustee to represent the issue at board level.
- The DSL attends multiagency training every two years.
- All staff receive basic child protection and safeguarding training every three years. This includes trustees.
- All staff have read and understood this policy and procedures and are familiar with their responsibility within it.
- This policy is reviewed on an annual basis by the DSL and recommendations and amendments approved by the board.

All staff play a crucial role in helping to identify child protection issues and indicators of possible abuse or neglect at an early stage. TAG Youth Club for Disabled Young People is committed to referring these concerns via the Designated Safeguarding Led (DSL): safeguarding@tagyouthclub.org or 07775 378883

Who will report them to:

Richmond & Kingston Integrated Single Point of Access (SPA)
0208 547 5008 – 08:00-18:00, Monday to Friday. 0208 770 5000 – Out of Hours.

ALWAYS PHONE

999

IF THE CHILD IS IN IMMEDIATE DANGER

The Duty to Refer and the role of the local area designated officer (LADO)

The LADO is employed by the local authority and should be alerted to all cases in which it is alleged that a person who works with children has:

- Behaved in a way that has harmed, or may have harmed, a child.
- Possibly committed a criminal offence against children or related to a child.
- Behaved towards a child or children in a way that indicates s/he is unsuitable to work with children.

The LADO role applies to paid, unpaid, volunteer, casual, agency and self-employed workers. The LADO is involved from the initial phase of the allegation through to the conclusion of the case. They will provide advice, guidance and help to determine whether the allegation sits within the scope of the procedures.

The LADO helps co-ordinate information-sharing with the right people and will also monitor and track any investigation, with the aim to resolve it as quickly as possible. The LADO will attend local strategy meetings and chair managing allegation strategy meetings. If you have concerns about a staff member or volunteer relating to child protection you are legally obliged to refer the case to the LADO

Contact details:

LADO@achievingforchildren.org.uk

020 8891 7370 or through Kingston and Richmond SPA

PREVENTION

TAG Youth Club employs various strategies to help control the risk of abuse and target the causes and opportunities for abuse and neglect. These include:

- Communication with the disabled community about the nature of abuse and safeguarding activity.
- Embedding the principles of safeguarding into trustees' expectations and professional practice.
- Awareness training for all TAG Youth Club's trustees, volunteers, and staff.
- User/activity risk assessments prior to the start of activities.
- By keeping up to date with legislation in respect of Child Protection and Safeguarding of Adults through the Safeguarding Children Partnership and the Richmond CVS voluntary sector representative.

TARGETED PREVENTION

Prevention strategies are specifically targeted at anyone working with children and/or adults at risk at a TAG Youth Club activity or social event. This is because research shows that a significant number of abuse incidents involve professionals, carers, and service managers as well as fellow service users.

Targeted Prevention Strategies include:

Employee and Volunteer Recruitment

- A DBS Disclosure will be obtained as required for all new and existing staff, trustees, and volunteers.
- TAG Youth Club for Disabled Young People will ensure that any contract/agency staff or volunteers have undergone the necessary checks and have been made aware of this policy.
- Identity and carry out employment history checks on all appointments to the Youth Club workforce before the appointment is made.

Staff and Volunteer Training and Induction

- On joining TAG Youth Club and when necessary, thereafter, volunteers and trustees are provided with training regarding policy and procedures and how to address the possibility of abuse appropriate to the roles and responsibilities as defined in the TAG Youth Club for Disabled Young People's safeguarding policy.

Staff and Volunteer Supervision and Support.

- Those working with any user who may be known to be at risk of abuse or neglect receive role specific training and regular supervision.

SAFE PRACTICE

Safe working practice ensures that service users are safe and that all staff and trustees:

- Are responsible for their own actions and behaviour and should avoid any conduct which would lead any reasonable person to question their motivation and intentions;
- Work in an open and transparent way subject to data protection law;
- Work with other colleagues and service provider and partner organisation staff where possible in situations open to question;
- Discuss and/or refer to the Richmond SPA any incident which may give rise to concern. This includes any allegation or disciplinary regarding the conduct of staff
- Record any incidents or decisions made;
- Apply the same professional standards regardless of gender, race, sexuality or ability;
- Are aware of the need for confidentiality;
- Are aware that breaches of the law and other professional guidelines could result in criminal or disciplinary action being taken against them.

ONLINE SAFETY

The internet, mobile devices, social networking and other interactive tools and spaces have transformed the way in which we live. Whilst most children use the internet responsibly and safely it is essential that all potential risks are recognized, identified and mitigated and that staff and volunteers feel confident about evaluating e-safety and seeking help when needed.

TAG Youth Club for Disabled Young People is committed to making sure that service users are kept safe when using the internet, tablets and other mobile devices whilst in our care. TAG Youth Club will ensure that appropriate safeguards are installed on the computers used in the Club and will monitor activity thereon. All staff and volunteers have the responsibility to support children to stay safe and use the internet responsibly. The key rules that staff and volunteers should follow are:

- Do not accept or invite service users as friends or contacts on social networking sites unless you have a professional account which has been authorised by TAG Youth Club.
- Ensure your personal profile on websites such as Facebook is not visible to “strangers” and that it does not contain any appropriate content (e.g. pictures of you while drunk or wearing revealing clothes).
- Make all service users aware of the meaning and importance of professional boundaries and how they impact on the child or vulnerable adult’s professional relationship.

ONLINE ZOOM SESSIONS

TAG Youth Club has regular online sessions. Only TAG members who have received the login details should access these digital sessions. These online sessions are not open to the general public.

To participate in the digital activities young people and parents are asked to agree the following:

- Parents are in the home (or wherever the young person is accessing the session). They do not have to be present in the room but must be able to be contacted and able to respond if a concern is raised by a member of staff.
- People who are visible on screen are fully dressed.
- Personal information such as phone numbers or addresses should not be shared with others, in chat or spoken.
- TAG members of staff have a responsibility to block or remove a member if they are in any way abusive to others on the call.
- The online session is exclusive for TAG members – do not share the login details with others.

If parents have any concerns about the content at any time they should contact a member of the team.

TAG has a Media Policy which covers in more depth other aspects of internet use. Please ask for a copy if needed.

USE OF PHOTOGRAPHIC & FILMING EQUIPMENT

There is evidence that some people have used activities and events as an opportunity to take inappropriate photographs or film footage of children. Though

TAG Youth Club for Disabled Young People has not experienced this everyone should still be vigilant, and any concerns should be reported to our Designated Safeguarding Led (DSL) who will report your concerns to the Richmond SPA. Parental written consent should be obtained for any filming or use of photographs by TAG Youth Club.

- Do not take photographs of service users on your personal mobile device (phone, tablet, or personal camera).
- Do not use photographs or film footage of service users on social networking sites unless you have a professional account which has been authorised by TAG Youth Club. You must also have consent from the individual, parent, or carer.

PERSONAL DATA

TAG Youth Club for Disabled Young People collects personal information about service users during the joining process. This information is collected to enable the Club to support the individual needs of members. All data is kept confidential within the organisation and is stored in a secured cabinet.

For time to time this information may need to be shared with other professionals or agencies to better support the service user and TAG Youth Club will seek permission before any information is shared.

ROLES AND RESPONSIBILITIES

The TAG Youth Club for Disabled Young People Trustees will ensure that:

- TAG Youth Club has separate safeguarding policies in place for children and adults and these policies are made available to service providers, partner organisations and service users, parents, carers and support workers on request;
- There are safe recruitment procedures and makes sure that all appropriate checks are carried out on staff and volunteers who work with children and adults at risk;
- Appropriately trained safeguarding staff and volunteers are in place;
- TAG Youth Club has procedures for dealing with allegations of abuse against fellow users, staff and volunteers that comply with guidance from the Safeguarding Children Partnership and locally agreed inter-agency procedures
- There is an ethos whereby all staff and volunteers feel able to raise concerns about poor or unsafe practice in regard to safeguarding, and such concerns are addressed sensitively and effectively in a timely manner;
- A trustee is nominated to be responsible for safeguarding who will provide an overview and scrutiny and take action in the event of allegations of abuse being made against any trustee, staff or volunteer.
- Where services or activities are provided on behalf of TAG Youth Club by another organisation 'Service Providers', the service provider concerned has appropriate

policies and procedures in place in regard to safeguarding and liaises with TAG Youth Club on these matters where appropriate;

- This policy is reviewed annually.

Designated Safeguarding Lead (DSL) will:

- Act as a source of support, advice and expertise on matters of user safety and safeguarding during all activities.
- Liaise with the board to inform them of any issues and ongoing investigations and ensure there is always cover for the role of Safeguarding Officer.
- Refer cases of suspected abuse or allegations to the SPA team.
- Ensure that all staff have access to and understand the TAG Youth Club Safeguarding Policies;
- Ensure that all staff and volunteers have safeguarding training as part of their induction training;
- Ensure parents, carers, guardians or named responsible adults are made aware of the policies which alerts them to the fact that referrals may be made and the role of TAG Youth Club and/or service provider /partner organisation in this to avoid conflict later.
- Recognise how to identify signs of abuse and when it is appropriate to make a referral;
 - Represent TAG Youth Club at the sub-committees of the Safeguarding Children Partnership and SAB (Safeguarding Adults Board) as required and have a working knowledge of how to operate and conduct a child protection/adult safeguarding process and be able to attend and contribute to the case conference;
 - Keep detailed, accurate and secure written records and/or concerns;
 - Obtain access to resources and attend any relevant or refresher training courses at least every two years via www.richmondandkingstonlscb.org.uk

All staff, volunteers and service providers will:

- Work in an open environment, where possible avoiding private and unobserved situations;
- Treat all users fairly with dignity and respect;
- Not share personal information and personal e-mail addresses/Facebook friends/personal mobile;
- Not take photographs of service users on personal devices. (mobile phone, tablets or personal camera).
- Complete an incident form to keep a written record of any injury or incident (including verbal attacks) along with any steps taken;
- Fully comply with TAG Youth Club's safeguarding policies and procedures, including the reporting of any injury or incident to the Designated Safeguarding Lead (DSL);
- Attend appropriate training and be alert and vigilant to indicators of abuse;
- Report all concerns or possible indicators of abuse to Designated Safeguarding Lead (DSL).

It is the responsibility of all staff, volunteers and service providers to be alert to possible indicators of abuse and to raise concerns to TAG Youth Club's Designated Safeguarding Lead (DSL). Staff and volunteers and service providers may become aware of the possibility that abuse has occurred by witnessing an act, receiving a verbal report from a user or another member of staff or volunteers or by suspicions raised by indicators listed in the guidelines within this policy.

RECOGNISING ABUSE

Abuse is difficult to assess; many situations may involve a combination of abusive elements. The following indicators are for guidance only, do not list all types of abuse and they do not necessarily mean that abuse has taken place, but the possibility should be considered:

Types of abuse:

Bullying and cyberbullying	Child Sexual Exploitation	Child Trafficking
Criminal Exploitation and gangs	Domestic abuse	Emotional abuse;
Female genital mutilation	Grooming	Neglect;
Online Abuse	Physical Abuse	Sexual Abuse

Further information about the various types of abuse can be found on the NSPCC website.

Across all types of abuse:

- It is important to be aware of changing patterns of behaviour, and to identify the cause.
- Professionals should be alert to changes, such as an increased anxiety, or a marked increase or decrease in behaviours that are typical for the autistic young person, or the development of new behaviours

Physical Signs of Abuse:

- Any injuries not consistent with the explanation given for them;
- Injuries which occur to the body in places which are not normally exposed to falls, rough games, etc;
- Injuries which have not received medical attention;
- Neglect - under-nourishment, constant hunger, stealing or gorging food, untreated illnesses, inadequate care, etc.
- Reluctance to change for, or participate in games or swimming;
- Repeated urinary infections or unexplained tummy pains;
- Bruises, bites, burns, fractures etc. which do not have an accidental explanation;
- Cuts and scratches.
- Substance abuse.

Emotional Signs of Abuse:

- Changes or regression in mood or behaviour, particularly where a user withdraws or becomes clingy. Also depression/ aggression, extreme anxiety;
- Nervousness, frozen watchfulness;
- Obsessions or phobias;

- Sudden under-achievement or lack of concentration;
- Inappropriate relationships with peers and/or adults;
- Attention-seeking behaviour;
- Persistent tiredness;
- Running away, stealing, telling lies.

Indicators of Possible Sexual Abuse:

- Any allegations made by a service user concerning sexual abuse;
- User with excessive preoccupation with sexual matters and detailed knowledge of adult sexual behaviour, or who regularly engages in age inappropriate sexual play;
- Sexual activity through words, play or drawing;
- Service user who is sexually provocative or seductive with adults;
- A service user who shares details of inappropriate bed-sharing arrangements at home;
- Severe sleep disturbances with fears, phobias, vivid dreams or nightmares, sometimes with overt or veiled sexual connotations;
- Eating disorders, anorexia, bulimia.

Indicators of Possible Neglect:

- Squalid, unhygienic or dangerous home conditions.
- Failure to attend to a child or vulnerable adults health or developmental needs.
- Service user appears persistently undersized or underweight.
- The service user stays frozen in one position for an unnaturally long time.
- The service user continually appears tired or lacking in energy.
- The service user presents with sparse or dry hair, and/or poor, or cold, mottled skin.
- Injuries are suffered due to lack of supervision.

Indicators of Possible Organised Abuse:

- Unknown adults seeking to contact service users by electronic means, such as by mobile phone or via the internet.
- Service user speaking of adults contacting them for improper reasons through leisure or welfare organisations.
- Service user speaking of multiple adults having offered them drugs and/or alcohol and enticing them to participate in social situations that are inappropriate and/or asking them not to talk about this with anyone.

RADICALISATION

Radicalisation and extremism of adults with care and support needs is a form of emotional/psychological exploitation. Radicalisation can take place through direct personal contact, or indirectly through social media.

If staff are concerned that an adult with care and support needs is at risk of being radicalised and drawn into terrorism, they should treat it in the same way as any other safeguarding concern.

For more information about Prevent see:
<https://www.gov.uk/government/publications/prevent-duty-guidance>

CONFIDENTIALITY

Information about abuse must never be withheld intentionally as failure to disclose may have an influence on the future safety of an individual.

Disclosures and concerns should not be treated as confidential. Service users who have made a disclosure should be informed of the next steps that will be taken and should be assured discretion.

If a service user lacks the capacity to consent (as prescribed in current legislation), TAG Youth Club's staff, volunteers or service provider's staff and volunteers will report the alleged abuse immediately to the Designated Safeguarding Lead (DSL) in order to act in the best interests of the individual.

PROCEDURE

In the event of a safeguarding issue for a child, follow this process:

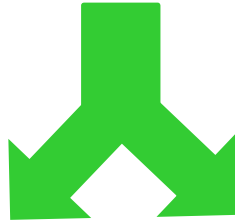
1. If you think a child is in immediate danger, always call 999
2. Collect all available relevant facts and appropriate information
3. Make a written record of the concern.
4. Tell the person involved what you are going to do about the concern and note any views that they may have regarding how they wish the matter to be dealt with.
5. Tell only the people who need to know – normally our safeguarding officer.
6. Consider the balance between listening to someone's wishes and needing to refer information where others may be at risk.
7. Inform the person involved about the outcome of any process.

APPENDIX

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SAFEGUARDING FLOWCHART

A DISCLOSURE IS MADE OR YOU HAVE A CONCERN ABOUT THE WELFARE OF A CHILD



SPEAK TO THE DESIGNATED SAFEGUARDING LEAD TO DISCUSS YOUR CONCERNS

DESIGNATED SAFEGUARDING LEAD NOT AVAILABALE, DISCUSS WITH TEAM LEADER



IF THE CONCERN RELATES TO THE DESIGNATED SAFEGUARDING LEAD SPEAK TO THE SAFEGUARDING TRUSTEE

SAFEGUARDING LEAD TO BE INFORMED ASAP

USING THE SAFEGUARDING REPORTING FORM, WRITE UP, SIGN AND DATE ALL INFORMATION YOU ARE AWARE OF AND IN WHAT CIRCUMSTANCES THE PERSON DISCLOSED

INFORMATION TO BE SHARED WITH SAFEGUARDING TEAMS IN THE LOCAL AUTHORITY

**FOR CHILDREN & YOUNG PEOPLE UP TO THE AGE OF 18
SPA – 020 8547 5008
OUT OF HOURS
0208 770 5000**

**FOR ADULTS CALL
KINGSTON
020 8547 4735
RICHMOND
020 8891 7971**

IF YOU HAVE ANY CONCERNS ABOUT IMMEDIATE DANGER CALL THE POLICE ON

999






**Safeguarding
Reporting**

Logging a concern about a child/young person's safety and welfare

Owners of this document:



Giles Hobart
Chief Executive (DDSL)



Geraldine Burgess
Head of Operations (DSL)

'Safeguarding Children is everyone's responsibility'

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REPORTING FORM	PAGE
RAISING CONCERN	3 (17)
BODY MAP	5 (19)
CHRONOLOGY	10 (24)
DSL RESPONSE	12 (26)

**ALWAYS PHONE 999
IF THE CHILD IS IN IMMEDIATE DANGER**

CONCERN RAISED

Child's Name:

Date of Birth:

Date and Time of Incident:

Date and Time (of writing):

Name: **Signature:**

Job Title:

Record the following factually: What are you worried about? Who? What (if recording a verbal disclosure by a young person use their words)? Where? When (date and time of incident)? Any witnesses?

PLEASE ADD BODY MAPS WHERE RELEVANT (FOUND ON PAGE 5)

What is the child's account/perspective?

Professional opinion where relevant.

**Any other relevant information (distinguish between fact and opinion).
Previous concerns etc.**

**What needs to happen? Note actions, including names of anyone to whom
your information was passed and when.**

**Please circle below the level of safety you feel the child has at this time
(0 = is currently risk of harm – 10 = no concerns regarding the child's safety)**

1	2	3	4	5	6	7	8	9	10
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Check to make sure your report is clear to someone else reading it.

BODY MAP

(This must be completed at the time of observation)

Body Map Guidance

Body Maps should be used to document and illustrate visible signs of harm and physical injuries.

Always use a black pen (never a pencil) and do not use correction fluid or any other eraser.

Do not remove clothing for the purpose of the examination unless the injury site is freely available because of treatment.

At no time should an individual member of staff take photographic evidence of any injuries or marks to a young person's person, the body map below should be used. Any concerns should be reported and recorded without delay to the appropriate safeguarding services, e.g. Social Care direct or young person's social worker if already an open case to social care

When you notice an injury to a young person, try to record the following information in respect of each mark identified e.g. red areas, swelling, bruising, cuts, lacerations and wounds, scalds and burns:

- Exact site of injury on the body, e.g. upper outer arm/left cheek.
- Size of injury - in appropriate centimetres or inches.
- Approximate shape of injury, e.g. round/square or straight line.
- Colour of injury - if more than one colour, say so.
- Is the skin broken?
- Is there any swelling at the site of the injury, or elsewhere?
- Is there a scab/any blistering/any bleeding?
- Is the injury clean or is there grit/fluff etc.?
- Is mobility restricted as a result of the injury?
- Does the site of the injury feel hot?
- Does the young person feel hot?
- Does the young person feel pain?
- Has the young person's body shape changed/are they holding themselves differently?

Importantly the date and time of the recording must be stated as well as the name and designation of the person making the record. Add any further comments as required.

Ensure First Aid is provided where required and recorded.

A copy of the body map should be kept on the child's concern/confidential file.

BODY MAP

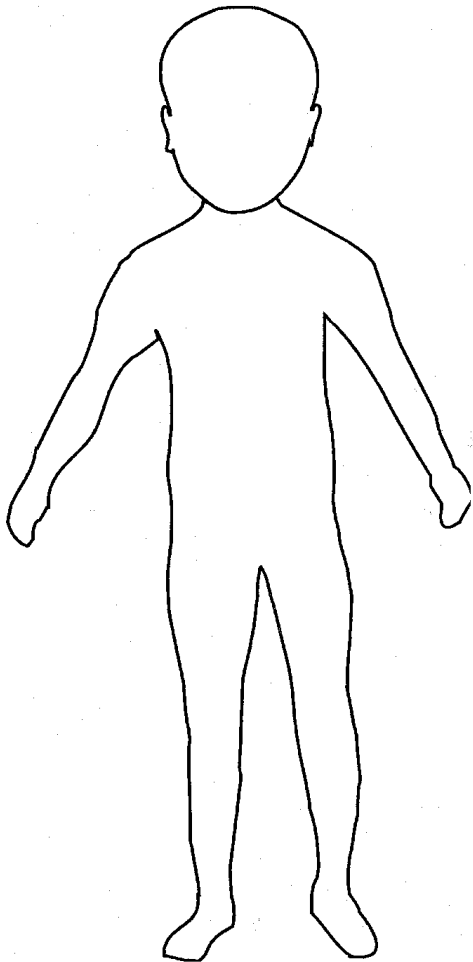
Child's Name:

Date of Birth:

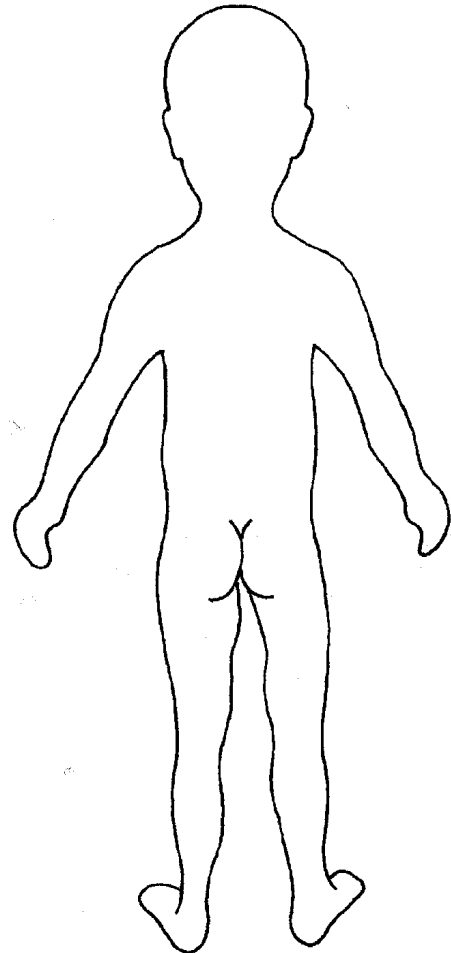
Date and Time of observation:

Name:

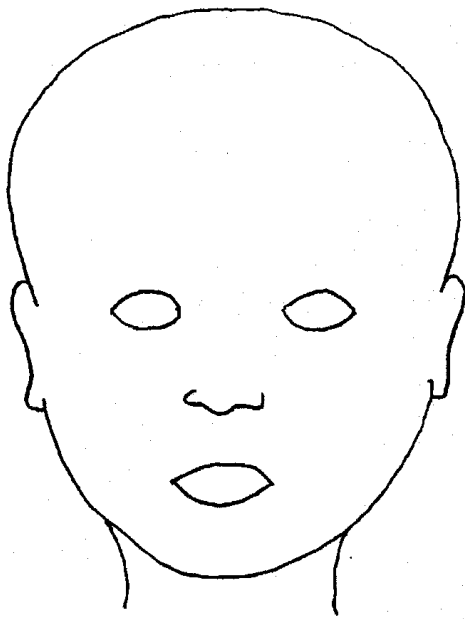
Job Title:



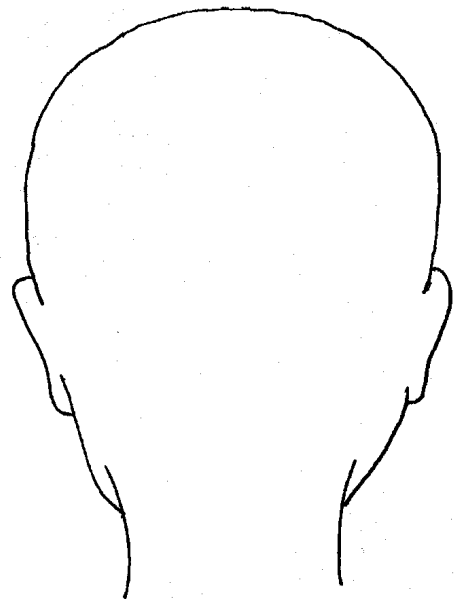
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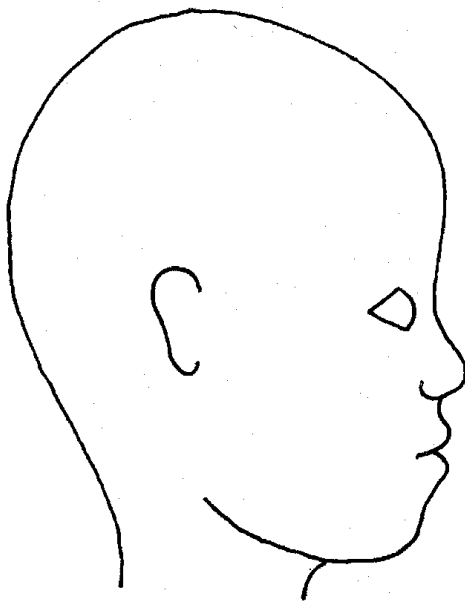
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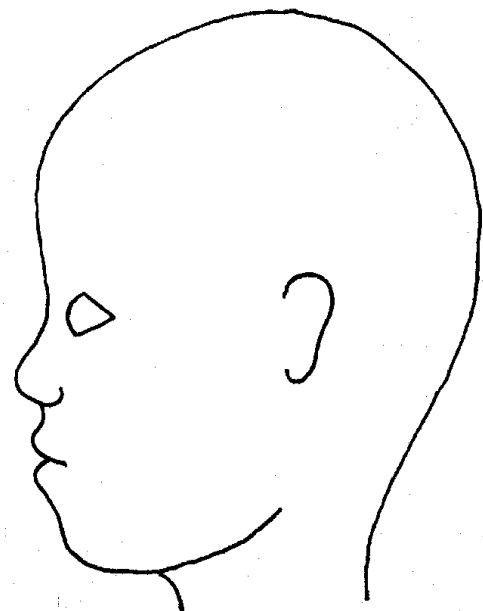
FRONT



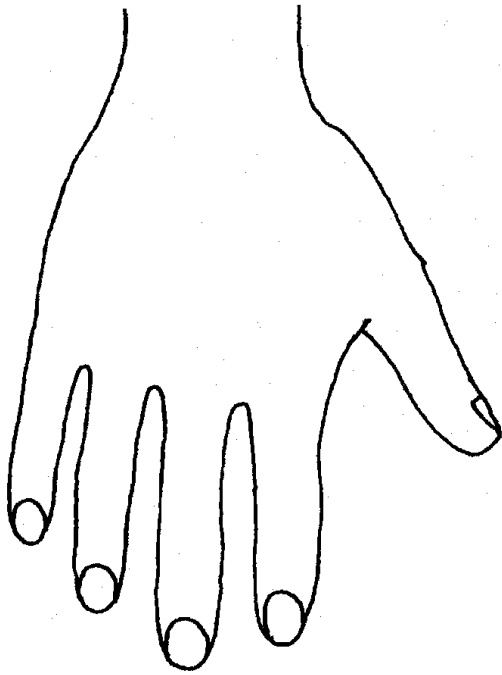
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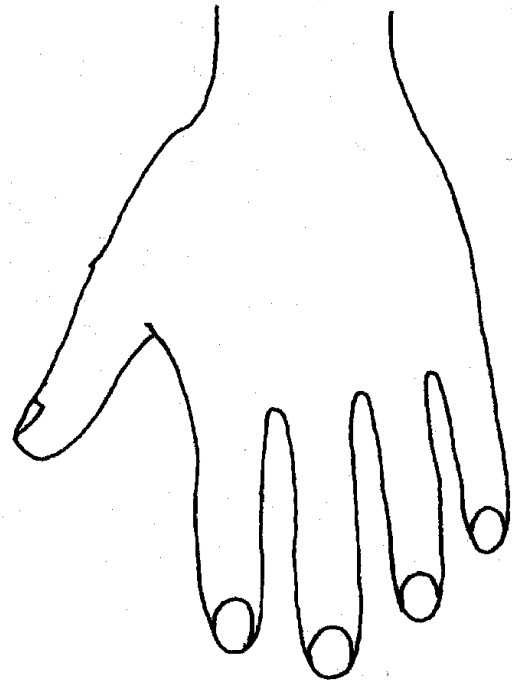
RIGHT



LEFT



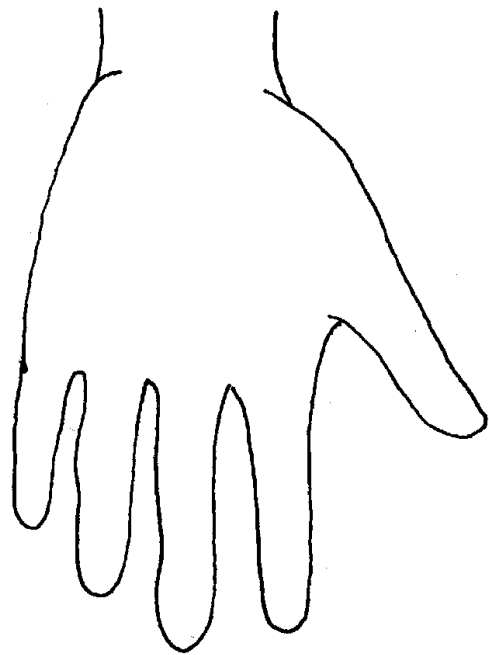
BACK **RIGHT**



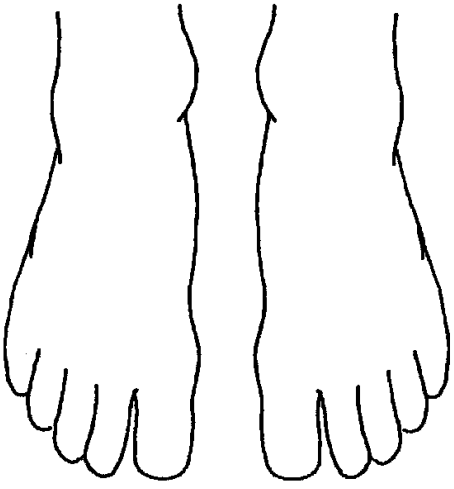
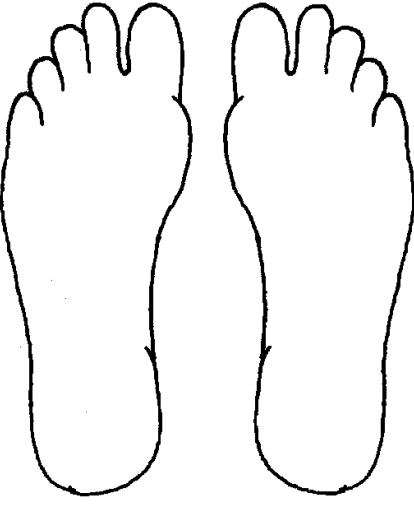

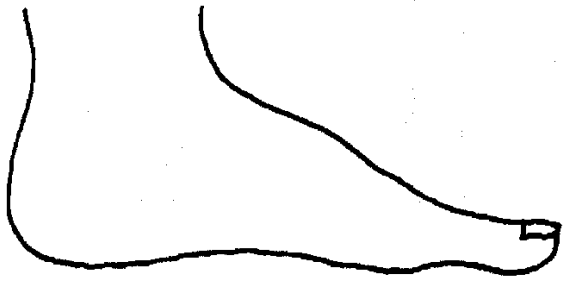


BACK **LEFT**



FRONT **RIGHT**



FRONT **LEFT**

	
<p>RIGHT TOP LEFT</p>	<p>RIGHT BOTTOM LEFT</p>
	
<p>INNER RIGHT</p>	<p>INNER LEFT</p>
	
<p>OUTER RIGHT</p>	<p>OUTER LEFT</p>

Please pass this form to your Designated Safeguarding Lead.

CHRONOLOGY

Complete in date and time order any information in relation to the concern.

This includes forms/calls/observations/discussions taken place.

If one has been completed then add a note to this chronology to cross reference (significant information may also be added).

Name:		
DOB:		Organisation name:
Date	Information/details of concerns or contact	Print Name and Signature

Date	Information/Details of concerns or contact	Print Name and Signature


RESPONSE

Designated Safeguarding Lead – response to concern form

Time and date information received, and from whom.	
Any advice sought – if required (date, time, name, role, organisation and advice given).	
<u>Action taken</u> (referral to young person's social care/monitoring advice given to appropriate staff / early help etc.) with reasons. Note time, date, names, who information shared with and when etc.	
<u>Parent's informed?</u> Y/N and reasons.	

<p><u>Outcome</u></p> <p>Record names of individuals/agencies who have given information regarding outcome of any referral (if made).</p>	
<p>Where can additional information regarding young person/incident be found (e.g. student file, serious incident book)?</p>	
<p>Name: Signature:</p> <p>Job Title:</p>	

-ENDS-



Ham Youth Centre
Ham Close
Ham
TW10 7PL

KEEPING SAFE FROM ABUSE

information for young people with disabilities

Abuse is when someone hurts you or does bad things to you. These could be things like:



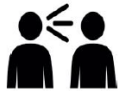
NEGLECT

Not looking after you properly by not giving you enough food, not keeping you warm, not giving you medication or not getting you help when you need it.



PHYSICAL ABUSE

Hurting you (kicking, punching, slapping, pushing).



EMOTIONAL ABUSE

Talking to you in a bad way (teasing, threatening, shouting, swearing, ignoring).



SEXUAL ABUSE

Touching your body or your private parts in a way you do not like or want.



FINANCIAL ABUSE

Stealing your money or other things that belong to you.



KEEPING SAFE FROM ABUSE

information for young people with disabilities

What should you do if you are being abused?



Even if you are scared it is very important that you tell someone. This should be someone you trust.

This might be:



FAMILY MEMBER



FRIEND



YOUTH WORKER



POLICE OFFICER

What will happen next?



If you are being abused it is important that Social Services know about it.

They will help to keep you safe.

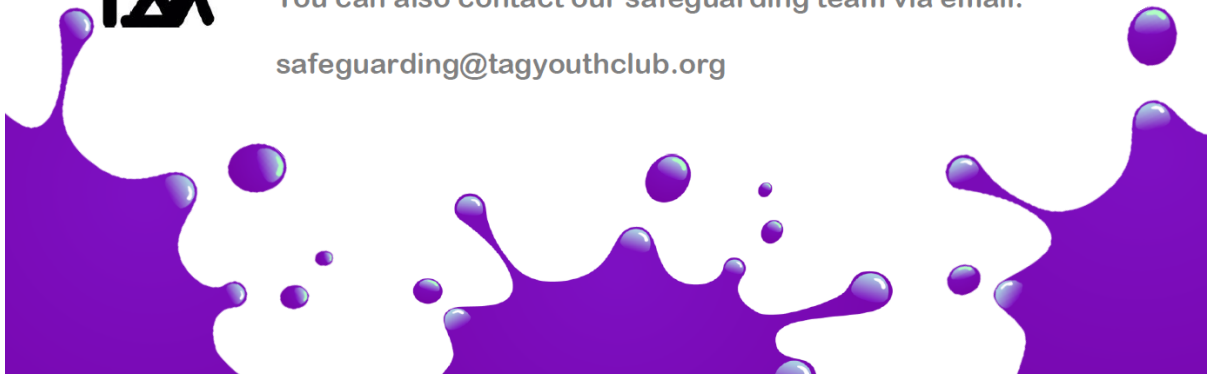
Need help or advice?

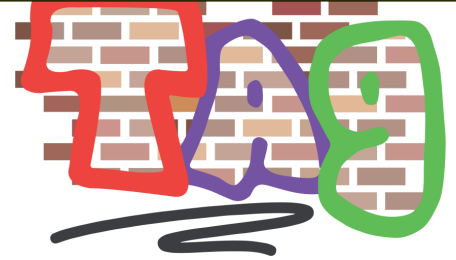


You can speak to TAG Designated Safeguarding Lead who is Geraldine Burgess.

You can also contact our safeguarding team via email:

safeguarding@tagyouthclub.org





● Digital Youth Club Guidance for Parents/Carers

TAG Youth Club provides a Digital Youth Club where our Youth Workers facilitate a range of fun and engaging activities online. Our Digital Youth Club uses the video conferencing app *Zoom* which is easy to set up, works well for the activities we provide and is safer to use due to several measures we have put in place.

Who provides our online activities?

All of our Youth Workers are trained professionals who work with a range of individuals with different needs. Our Youth Workers have all received safeguarding training and hold a current DBS check.

Zoom encrypts the video and audio (in other words, it jumbles it all up when being transferred), making it difficult for anyone else to view or intercept. However, there is always a degree of risk when using computers and the internet. It is up to the family to accept and consent to this form of support. To minimise the risks, we advise that:

- **Link and password**

Please do not share links or password for the Digital Youth Club. If someone else wishes to access our online activities they can request to do so by email info@tagyouthclub.org

- **A responsible adult (parent or carer) to be present**

A responsible adult must be within the vicinity during our online sessions should we or your child/young person needs you. You are responsible for their safety at home. This is a safeguarding requirement and will also help to aid the activity session (for example positioning equipment, observing responses, optimising the activity experience for the child or young person).

- **Dress appropriately**

Children and young people, parents and/or carers and any household members who may come into view on screen are expected to dress and behave appropriately. If there is inappropriate attire, the Youth Worker will remove your device from the session and give the reason for doing so. You will then be offered to resume when the person is suitably attired.

- **Antivirus software**

You have antivirus software installed on your computer and make sure your 'firewall' is enabled. Only use your camera over a secure internet connection. Keep your operating system, browser and software up to date. Don't click on suspicious links and don't chat with strangers online.

- **Phishing**

Phishing is a form of social engineering and scam where attackers deceive people into revealing sensitive information. Be wary of fake emails which appear to be sent from trusted sources and ask you to download attachments, click on a link or disclose any personal details. The web address might look similar to one you've used before.

- **Recordings**

We ask that you do not take any images or make any recordings during online sessions.

- **Your webcam**

Finally, please do cover your Webcam, or disable it when you are not using it.

- **Information sharing**

You should not share any personal information during online sessions this including phone numbers, home addresses or any other identifiable information.

How will Your Data be Used?

We are fully committed to protecting the privacy of our members, partner organisations, employees, volunteers and beneficiaries. TAG Youth Club is fully GDPR compliant. We do collect and hold personal data for children and adults who attend our activities. This enables our Youth Workers to assess, audit and evaluate the work we do. It ensures best practice and enables our Youth Workers to develop their skills in providing high standards.

Information from our activity sessions will be used to enable our Youth Workers to write reports, liaise with families and professionals. Information may be shared within the team. Data stored may be in the form of written, audio or visual recordings from activity sessions, personal information, notes and reports.

How to Set Up the Zoom Application

In preparation, please download the Zoom app and test to see if it is all working correctly and that you know how to use it. Zoom can be downloaded onto a laptop, computer, phone, or tablet. If you have any problems and need help, please contact your us and we will help you to get the app installed and working correctly.

- First, you will need to open the app.
- Next, click on the 'join' button. This will take you to a new window.
- Getting Started: click on link below
- <https://support.zoom.us/hc/en-us/articles/201362033-Getting-Started-on-Windows-and-Mac>
- Download App
- We will send you the link and pass code to join the session
- Then click 'Join'.
- Then, you may see a final security window. Click on 'Join with video'. You should now be in – ready to go! We will help you to navigate within the Zoom app and work out your settings.
- For any additional information or further advice, please contact us.

There are a number of weblinks and online tutorials to help with any troubleshooting with Zoom.

<https://support.zoom.us/hc/en-us/categories/200101697>

Top Tips when Using Zoom for Parents/Carers

How to Adjust Audio and Video Settings on Zoom

To adjust audio or video settings, click on the link below:

<https://support.zoom.us/hc/en-us/articles/201362623-Changing-settings-in-the-desktop-client-or-mobile-app>

Is the Microphone Connected?

Check your zoom app is connected to your external microphone (if you have one). When on a video call, bottom left corner, by 'mute' there is a little arrow... click on that arrow and then under 'select a microphone' click on your external microphone.

Safeguarding Concerns

If there are any safeguarding concerns that arise during an online session, please follow our usual process: contact our Designated Safeguarding Lead, Geraldine Burgess;

Tel: 07775378883

Email: geraldine@tagyouthclub.org

In the absence of the Designated Safeguarding Lead, you should contact one of the following telephone numbers without delay. Initial Contact, Single Point of Access (SPA) Tel: 020 8547 5008

Out of hours: 020 8770 5000

If you think a person is in immediate danger you should call 999

To ensure safety for all, your child/young person must not:

- **Reveal personal information including full name, address and any other identifiable information.**
- **Post/share anything offensive to others or that they may regret afterwards.**
- **Share any illegal, age-inappropriate, or harmful content, such as pornography, violent material, self-harm or suicide, and including anything discriminatory, for instance, racist, homophobic, transphobic content.**

I confirm that I have read the parental/carer guidance and the Safeguarding Policy and agree to my child/young person to participate in our online activity sessions being carried out by Youth Workers from TAG Youth Club for the below named person:

Child/Young Persons Name:

Parent/carers Name:

Signed: **Date:**



Staying safe on social media



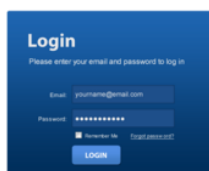
There are lots of different types of social media.



Things like Facebook, Instagram, Twitter and TikTok let you talk to people online and see things that people share.



To use social media, you will need to sign up for an account.



You will need to choose a username and password to log onto social media websites.



You should never share your username and password with anyone else.



If you need help to remember them, write them down and keep it somewhere safe.





Your social media account includes information about you, so it is important you keep your personal information safe.



You should not share your full address on social media.



It might be OK to say the town, city, or county you live in if you are comfortable.



But do not share your street address or postcode.



You should also make sure that people cannot see your phone number if you used that to sign up for a social media account.



You can use privacy settings on your social media account to make sure you are keeping your personal information private.



Privacy settings make sure only people you choose as friends can see your information.

Posting online



Be careful what you post when you are using social media



The things you post might be seen by lots of people, not just your online friends.



Think about how other people might feel if they see the things you post.

Talking to people online



Remember you are in control of the people you talk to online.



You should only add people you know.



Try not to talk to people you don't know, especially in private chats.



If someone asks you questions you do not want to answer it is OK to say no.



If someone wants you to do something you do not want to do it is OK to say no to them.



If people you don't know try to add you as a friend it is OK to not accept them.



When engaged in online activities we must refrain from sharing content that could upset others, such as racist or violent content .

‘Safeguarding Children is everyone’s responsibility’

All children and young people linked with TAG Youth Club for Disabled Young People, wherever they are, whoever they are with, whatever they are doing, have the right to protection from neglect, physical, emotional and sexual abuse.

-END-